Melaleuca The Wellness Company™ Ireland Customer Membership Agreement

Second Avenue, The Village, Trafford Park, Manchester M17 1FG
For Enrolments and Phone Orders:
1800 558 019 Fax: 1800 558 502

(Please print. Incomplete or illegible information will delay Melaleuca's acceptance and processing of this Agreement.)

As a Preferred Customer, I commit to purchase every month products totaling at least: *(Tick one, if none is ticked, my commitment will be 35 Product Points)*

n *35 or* n *55 Product Points and I will receive 30% to 40% off the regular price of Melaleuca products*

1 New Customer

TITLE: MR / MRS / MISS / MS / DR OTHER:
FIRST NAME | INITIAL | SURNAME | D.O.B

TITLE: MR / MRS / MISS / MS / DR OTHER:
SPOUSE'S FIRST NAME | INITIAL | SURNAME | D.O.B

SHIPPING ADDRESS (For mailing of information, materials & products)

TOWN | CITY

COUNTY | POSTCODE

HOME TELEPHONE

BUSINESS OR MOBILE

FAX NUMBER

EMAIL ADDRESS

n If you would NOT like Melaleuca to send notice of specials and periodic updates on Melaleuca programmes and products to your e-mail address, please tick the box.

2 Customer Payment Information

Credit Card Information

n **VISA** n **MASTERCARD** n PRIMARY FORM OF PAYMENT

ACCOUNT NUMBER | EXP. DATE (MO./YR.)

Debit Card Information

n **VISA** n **MASTERCARD** n **LASER** n PRIMARY FORM OF PAYMENT

ACCOUNT NUMBER | EXP. DATE (MO./YR.)

Issue Number–Laser Cards Only **(If Applicable)**

n **DIRECT DEBIT** (Please fill out the Direct Debit Instruction Form and attach a cancelled cheque for verification of your account number. Initial orders will require a debit or credit card until your Direct Debit account is established.)

AUTHORISED SIGNATURE **X** _____

In the event that the preferred method of payments indicated above are not valid, Melaleuca will charge any other valid method of payment on file

€20.00 Customer enrolment fee or €25.00 Marketing Executive Application Fee (which includes the fee to enrol as a Customer)

n CHEQUE ENCLOSED n CHARGE MY ACCOUNT/CARD AS INDICATED ABOVE

3 Lead/Enroller

FIRST NAME | INITIAL | SURNAME

PHONE | Customer Number

n International Enrolment My enroller is an International Marketing Executive from the following country: _____

4 Presentation by

NAME OF PRESENTER: | PRESENTER CUSTOMER NUMBER

ENROLLER'S SIGNATURE **X** _____

I affirm that the appointment and presentation were done by the person(s) listed in line 4 above.

5 Marketing Executive

FIRST NAME | INITIAL | SURNAME

PHONE | CUSTOMER NUMBER

6 Backup Order Selection

Your automatic Backup Order keeps you in good standing to receive your Preferred Customer discount of 30-40% and other Preferred Customer benefits.

If you're away on holiday or business, don't meet your Product Point commitment, or just forget to place your order, the Backup Order will be sent automatically, assuring that you meet your Product Point commitment and that you receive all Preferred Customer savings and benefits.

Yes, I have understood & completed the Select Pack Backup order form on the reverse side of the white copy.

X APPLICANTS SIGNATURE _____

7 Signature

BY SIGNING BELOW I ACKNOWLEDGE THAT I AM AT LEAST 18 YEARS OF AGE AND I HAVE CAREFULLY READ AND AGREE TO THE MELALEUCA CUSTOMER AGREEMENT TERMS AND CONDITIONS ON THE FRONT AND BACK OF THIS AGREEMENT. **NOTE: IF I SIGN THIS CONTRACT, I HAVE 14 DAYS IN WHICH TO CANCEL AND RECEIVE A FULL REFUND.**

X _____ _____
Applicant's Signature *(this Melaleuca Agreement is not valid unless signed)* Date

X _____ _____
Spouse's Signature Date

I may cancel this Agreement for any reason at any time by giving written notice to Melaleuca bearing my original signature, printed name, address, Customer Number, and reason for cancelling. Written cancellations received by Melaleuca on or before the 25th of the month will be effective the month received. Written cancellations received by Melaleuca after the 25th of the month will be effective the following month. Cancellation notices must be posted to: Melaleuca Europe, Second Avenue, The Village, Trafford Park, Manchester M17 1FG. We recommend that you use a recorded delivery service to ensure its safe receipt.

Send white copy to Melaleuca UK • Customer keeps yellow copy • Enroller keeps pink copy

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Customer Membership Agreement

Terms and Conditions

(please read carefully)

The Preferred Customer Backup Order Agreement

If I am enrolling as a Preferred Customer, I agree to purchase products totallingat least the specified Product Point value (35 or 55) which I selected at the bottom of this Agreement. I also agree to pay any and all applicable freight charges. By enrolling as a Preferred Customer, I authorise Melaleuca to ship the Backup Order designated in this Agreement for any calendar month in which my product orders do not equal or exceed my Product Point total commitment in this Agreement. Melaleuca will not ship a Backup Order for any calendar month in which I place product orders with Product Points equaling or exceeding the amount I have committed to. Melaleuca is under no obligation to ship any products if the authorised accounts have been overdrawn or closed.

Select Pack Backup Order Substitutions

In the event that any product I have selected on the Select Pack form below becomes unavailable, or if the Product Points for any products I have selected are reduced, I authorise Melaleuca to substitute another product or products of equal or greater value to ensure that I meet my Product Point commitment. I further authorise Melaleuca to charge my account for any price difference for the substituted product(s). If I am not satisfied with the substitute product(s), I may return it for an exchange and authorise Melaleuca to credit or charge my account for any price difference.

Payment Authorisation

I authorise Melaleuca to withdraw payment for orders I place directly and for my Backup Order from my credit card or bank account as specified on the front of this Agreement. Melaleuca is authorised to withdraw payment equal only to the amount of the price of the products that I order, plus applicable shipping, or the price of the Backup Order I have selected (plus additional amounts for substitute products if selected products become unavailable) plus applicable shipping. I agree to pay a ¤ 13.00 service fee in the event a cheque or charge is dishonoured for any reason. After my account has been charged by my financial institution, I have the right to have the amount of any erroneous withdrawal immediately deposited to my account by my financial institution up to 15 days following issuance of my bank statement or 45 days after posting. I will hold Melaleuca UK harmless for all special or consequential damages, whether direct or indirect, resulting from any wrongful debit to my account.

Changes

I understand that I may make changes to my Select Pack by calling or writing Melaleuca and requesting the change. For all other changes to my Backup Order (e.g. to change the method of payment or my Product Point Commmitment) I must sign and submit to Melaleuca a new Customer Agreement. If more than one Customer Agreement has been submitted, the most recent agreement will supersede all previous agreements. Melaleuca reserves the right to substitute products and/or change prices or Product Point allocations without notice. Substitutions on Select Packs will only occur if selected products become unavailable.

Enrolment Fee

The cost to enrol as a Customer is €20.00. I will receive a Melaleuca Portfolio and a subscription to Melaleuca's catalogues to keep me updated on products and the latest in health and wellness as long as I remain an active Customer. If I enrol as a Melaleuca Marketing Executive, the ¤ 25.00 for my Business Kit will include the Customer enrolment fee and the above items at no additional cost.

Renewal Fee For Preferred Customers

I authorise Melaleuca to charge my account a total of €13.00 on an annual basis for the purpose of automatically renewing my Customer Agreement. This €13.00 renewal fee also covers the annual renewal of my Independent Marketing Executive Agreement.

Cancellation Provision

I may cancel this Agreement for any reason at any time by giving written notice to Melaleuca bearing my original signature, printed name, address, Customer Number, and reason for cancelling (to help us improve our customer service). Written cancellations received by Melaleuca on or before the 25th of the month will be effective the month received. Written cancellations received by Melaleuca after the 25th of the month will be effective the following month. Cancellation notices must be mailed to: Melaleuca Europe, Second Avenue, The Village, Trafford Park, Manchester M17 1FG.

Term

This Customer Agreement will remain in effect until I: (1) Elect to alter or change my customer status with Melaleuca by submitting a new signed Customer Agreement, or (2) Cancel this Customer Agreement pursuant to the preceding paragraph.

100% Satisfaction Guarantee

If I am not completely satisfied with any product I purchase from Melaleuca, Melaleuca will replace it without charge or credit my account for the total purchase price of the product, or upon my written request, refund the total purchase price provided I return the unused portion of the product to Melaleuca, together with a copy of the invoice, within 60 days of the date of purchase. If I have unredeemed credit on account with Melaleuca that is more than six months old, I understand that Melaleuca will make an effort to locate me and advise me in writing of the credit that is on account. Melaleuca will continue to make such attempts on a monthly basis and will charge my account a €10.00 service fee for each month's notification process for as long as I have credit on account that is at least six months old. I also understand that any refund cheques sent to me that remain uncashed for more than 180 days will not be honored and the amount of the cheque (less a processing fee of €13.00 and a bank cancellation/stop payment fee of €10.00) will be credited to my account, which credit shall be subject to the above notification process and associated service fees.

Melaleuca Advantage Rewards

Only Preferred Customers are eligible to participate in the Melaleuca Advantage Rewards programme. Advantage Euros can only be used toward the purchase of Product Point products. No Product Points will be given for products purchased with Advantage Euros or as part of an Advantage order. At the time of cancellation or discontinuation of their preferred status, customers will forfeit all Advantage Euros in their account. After three months as an active Preferred Customer Advantage Euros may be redeemed after placing a minimum Product Point order for the calendar month, in conjunction with another order, and in amounts of no less than 20 Advantage Euros. Advantage Euros cannot be used towards the payment of shipping & handling. Melaleuca reserves the right to discontinue the Advantage programme without notice at any time. Credit for returned product purchased with Advantage Euros or as part of an Advantage order will only be given in Advantage Euros for future redemption.

The following notice is required by the Trading Schemes Regulations of 1997: "It is illegal for a promoter or participant in a trading scheme to persuade anyone to make a payment by promising benefits from getting others to join a scheme. Do not be misled by claims that high earnings are easily achieved."

"Select-Pack" ***The Preferred Customer Backup Order you create with the products you want most!***

Customer Name

Customer ID Number

PRODUCT POINT COMMITMENT: (Your Select-Pack Product Points must equal or exceed the commitment level selected below).

n **35** or n **55** (Select One)

Ticking this commitment level entitles you to purchase any combination of Melaleuca products at Preferred Customer prices on your Select-Pack.
(You will be sent the Select-Pack Backup Order listed below any month that your total product purchases do not equal or exceed 35 or 55 Producttt Points

Note: You may change the items selected below at any time by contacting Melaleuca. Changes to your Product Point commitment require you to sign and submit a new Customer Agreement.

SELECT-PACK CONTENTS

Stock #	Qty.	Item Description	Unit Product Points	Total Product Points	Unit Price	Total Price
*Shipping and handling will be added to your order and reflected on the printed invoice included.			**TOTAL Pts**		**TOTAL PRICE***	

Please remember to fax both sides of this document.